



# VR- RESIDENTIAL LIMITED LIFETIME WARRANTY

Limited Lifetime Warranty for Residential applications is extended to the original consumer for as long as they own and live in the home where the VISTA® Solar Control Window Film was installed and is transferable for all products beginning with V, VE, VS and LLumar Products DR15SRCDF, DR25SRCDF and DR35SRCDF. Note: VS60SRCDF, VS70SRCDF requires the use of the Spectra Seal application to be valid.

VISTA® Solar Control Window Film is warranted against crazing, peeling, demetallizing, bubbling, delaminating or discoloring when properly installed according to the manufacturer's film to glass recommendations on suitable **interior** surfaces of **glass** windows by a duly authorized dealer. This warranty is extended to the original consumer for as long as they own and live in the home where the VISTA® Solar Control Window Film was installed and is transferable (one time) using Warranty Transfer for Vista Residential Applications form L1610. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (Labor & Materials) at no cost to the consumer. Film 7 mil and greater require the dealer to be approved by the manufacturer prior to installation to get film and labor warranty. Unapproved applications are warranted for material replacement only (no labor). **The pink copy of this warranty must be mailed to the address listed below to be activated.**

The manufacturer also warrants against failure of the glass described herein due to:

- Seal Failure for a period of thirty-six (36) months if covered by original sealed unit manufacturer. Due to a wide variety of compounds used, no warranty coverage is provided for window "backbedding sealants".
- Thermal Shock Fracture for a period of sixty (60) months

from the original completion date of the film installation to the glass. The replacement cost is limited to a value up to U.S. \$500 per window of said glass caused solely as a direct result of the application of the VISTA® Solar Control Window Film. **There is a deductible of \$25.00 (U.S. \$) or 5% of the replacement cost, whichever is greater, for residential installations.**

Any owner desiring warranty service on any product covered by this limited warranty should, provide the information contained in the installation record or bill of sale furnished at the time of purchase, together with a description of the specific defect, proof that it is VISTA® film and send it to the authorized dealer from which the film was originally purchased or to CPFilms Inc., Warranty Services, Post Office 5068, Martinsville, Virginia, 24115. Proof of purchase is also required in order to obtain warranty coverage. It is therefore recommended that the purchaser retain the completed installation record or sales receipt.

CPFilms Inc., HEREBY DISCLAIMS LIABILITY FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT IN THE PRODUCT COVERED BY THIS WARRANTY EXCEPT DURING THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE, CPFilms Inc., HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Manufacturer's/CPFilms' sole obligation to the owner/purchaser, whether claim be based in contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be as provided hereunder.

Some States/Provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from State/Province to State/Province.

This warranty is void if the film is subject to abuse or improper care. The manufacturer assumes no liability for scratching or damaging of the film by improper treatment.

This limited warranty or any part of it is void only where expressly prohibited by law. VISTA® Solar Control Window Film is not warranted in any way, except as expressly stated in this limited warranty and operation of law.

**Window Care**

- To ensure long life and maximum serviceability from VISTA® Window Film, **DO NOT WASH FOR THIRTY (30) DAYS AFTER INSTALLATION.**
- When cleaning, use a soft cloth or clean synthetic sponge. Use a soft cloth or squeegee for drying the window. Use common cleaning solutions which do not contain abrasive materials.
- After installation, there may be a hazy appearance. This condition is temporary, caused by the moisture used in applying the film. After this moisture dries, the hazy condition will disappear.

**Installation Record (Press Hard)**

Contact Name		Date	
Customer Name (Print)	Phone #	Customer Signature	
Customer Address	City	State/Province	Zip
Authorized Vista Dealer Name		Installer Signature	
Product No.	Lot or Run No.	Sq. Ft.	
Product No.	Lot or Run No.	Sq. Ft.	
Product No.	Lot or Run No.	Sq. Ft.	

**Indicate the type of window below by circling the appropriate values.**

*(if more than one type of window, indicate the values for the majority of windows)*

Window Type:	Single-pane	Double-pane	Triple-pane	Age of Windows: _____
Individual Pane Thickness:	1/8"    3/16"    1/4"	3/8"    1/2"		
Glass Color:	Clear    Gray    Bronze	Green    Blue		
Reflective Glass:	Yes    No			
Low-E Window:	Yes    No			
Laminated Glass:	Yes    No	(If Yes, and double-pane unit, which pane)	Interior    Exterior    Both	
Window Manufacturer:	_____			

CPFilms Inc. is not responsible for any furnishings or interior items which may fade or change color.

The nature of certain delicate fabrics and dyes will lead to premature fading regardless of the application of any window film protective treatment.

Copies: White: Customer    Blue: Distributor    Canary: Dealer    Pink: Consumer Mail To: CPFilms Inc. Warranty Services  
P.O. Box 5068  
Martinsville, VA 24115

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**NOTE: FOR SPECIFIC WARRANTY COVERAGE SEE REVERSE SIDE OF THIS FORM**